

## FACILITIES & SERVICES

The stadium has four levels: Ground, Lower, LEXUS | Luxury Suite Level (mezzanine) and Upper. The following are locations of various facilities and offices at the stadium:

### FACILITY

**49ers Merchandise /  
Novelty Stands**

### LOCATION

Jinko Solar Gate (Gate F) Plaza, Bud Light Plaza, outside the  
Verizon Gate (Gate E) Plaza  
Lower Sec: 6, 11, 14, 15, 45  
Upper Sec: 10, 25, 26, 47, 50

### 49ers Offices

Owner's Suites  
Ticket Office  
Stadium Operations  
Guest Services  
Ticket Sales and Services Window

LEXUS | Luxury Suite Level (mezzanine) Rm. 401,  
LEXUS | Luxury Suite Level (mezzanine) Rm. 400  
LEXUS | Luxury Suite Level (mezzanine) Rm. 398  
LEXUS | Luxury Suite Level (mezzanine) Rm. 397  
Lower Concourse, Section 2  
Lower Sec. 9-11, 13-15, 26-28  
Upper Sec. 30-32

**ATMs – Provided by U.S. Bank  
the Official Bank of the 49ers**

### Concessions

Centerplate  
Union Street Catering  
Stadium Club

On first level of Accessible or Freight Elevator  
LEXUS | Luxury Suite Level (mezzanine) above  
Gate C

### Elevators

Passenger (Accessible)  
Passenger (Accessible)  
Freight  
Rambus Press Box

Sec: 17 (levels G-4)  
Sec: 21 (levels G-4)  
Sec: 17 (levels 1-4)  
Lower 14 /16 & LEXUS | Luxury Suite Level (mezzanine) Ramp 4  
A, F and Verizon Gate (Gate E) Plazas

### Escalators

**Extra Point (Bar)**

LEXUS | Luxury Suite Level (mezzanine) Sec: 36  
Lower Sec: 7, Upper 54

**First Aid**

**GRIDIRON GRILL**

LEXUS | Luxury Suite Level (mezzanine), Gate B  
LEXUS | Luxury Suite Level (mezzanine) Rm. 399  
LEXUS | Luxury Suite Level (mezzanine) Sec: 36  
Lower Sec: 17 Room 303

**Guest Services**

**Hofbrau**

**Recreation & Park Dept**

**Restrooms**

**Women**

Lower Sec: 3, 5, 8, 10, 20, 21, 22, 23, 34, 41, 45  
Upper Sec: 4, 11, 12, 13, 14, 20, 25, 28, 31, 37, 42, 44, 51, 53, 58, 59  
LEXUS | Luxury Suite Level (mezzanine) Sec: 39, 47, 48, 60

**Men**

Lower Sec: 6, 13, 15, 16, 18, 29, 30, 32, 35, 47  
Upper Sec: 3, 10, 15, 16, 18, 22, 27, 29, 38, 40, 56, 57  
LEXUS | Luxury Suite Level (mezzanine) Sec: 37, 48, 51, 56

**S.F.P.D. Sub-Station**

Lower Sec: 5

**Security (CSC)**

LEXUS | Luxury Suite Level (mezzanine) Rm. 409

**Television Compound**

Outside Stadium, across Gate D

## **49ERS GAMEDAY**

### **THE OFFICIAL PROGRAM OF THE SAN FRANCISCO 49ERS**

Gameday is available for purchase at all gates and novelty / merchandise stands located throughout the stadium. Please refer to the listing below for all novelty/merchandise stand locations. Visa is accepted at most 49ers concessions and merchandise stands:

Parking Lot Outside Gates A & Verizon Gate (Gate E)

Ground Level within the Bud Light Plaza

Lower Concourse 6, 9, 15, 16, 21, 45

Upper Concourse 12, 23, 28, 45, 50

## **49ERS GOLD RUSH**

To schedule the San Francisco 49ers Gold Rush at your community event, fans should contact the Gold Rush Promotions Manager Jasmine Hall at (650) 336-1049. For further information, fans can visit the GOLD RUSH section of 49ers.com.

## **49ERS IN THE COMMUNITY**

For decades, the San Francisco 49ers have demonstrated their commitment to the community through their support and funding of youth education, leadership development, youth fitness and volunteer programs throughout the San Francisco Bay Area.

## **SAN FRANCISCO 49ERS FOUNDATION:**

### **KEEPING BAY AREA KIDS SAFE, ON TRACK AND IN SCHOOL**

The San Francisco 49ers Foundation is the non-profit community funding arm of the San Francisco 49ers. Now in its 19th year, the San Francisco 49ers Foundation supports development programs for underserved youth that "Keep Kids Safe, On Track and In School." A significant portion of its funding goes toward family violence prevention and youth development programs that teach leadership and respect. Through the direction of team owners Denise and John York, the 49ers Foundation has raised and distributed over \$10 million to non-profit organizations over the last seven years, making it one of the premier foundations in the National Football League. For more information, visit [www.49ersfoundation.com](http://www.49ersfoundation.com).

## **49ERS COMMUNITY OUTREACH: THE 49ERS RESPECT CAMPAIGN**

Five seasons ago, the 49ers took a stand in the community advocating the value of RESPECT through a new outreach campaign created to assist youth in the Bay Area. The Respect Campaign leverages the power of the 49ers brand and its players to demonstrate the importance of respect and its central role in helping young people become good community citizens. Again this year, the 49ers organization will take part in a variety of volunteer events to reach out to youth and impart the value of respect in three important areas of their lives: families, school and communities.

## **TEAM IMPACT IN THE COMMUNITY**

In 2010, the 49ers participated in a total of 170 community events donating 3,500 hours of volunteer time. More than 88% of players participated in at least one community service event. Over 300,000 people in the Bay Area were directly impacted by the 49ers community and foundation outreach efforts last season.

## **2011 STADIUM DRIVES:**

### **PLEASE BRING YOUR DONATION ITEMS TO THE GAME!**

<b>DATE</b>	<b>DRIVE</b>	<b>DATE</b>	<b>DRIVE</b>
August 27 vs. Houston	School Supplies	October 30 vs. Cleveland	Warm Coats
September 11 vs. Seattle	Children's Books	November 13 vs. Giants	Canned Food
September 18 vs. Dallas	Children's Books	November 20 vs. Arizona	Canned Food
October 9 vs. Tampa Bay	Warm Coats	December 4 vs. St. Louis	New Toys

## **Kids to Stands – Ticket Donations Program**

The 49ers Kids to Stands program provides individuals from deserving Bay Area organizations and charities with a chance to watch a 49ers home game. This may be the only opportunity for the recipients to ever watch a professional sporting event. If fans would like to donate their tickets to the program, they can mail them to:

San Francisco 49ers  
Attn: Kids to Stands  
4949 Centennial Blvd  
Santa Clara, CA 95054

Fans should send the tickets at least two weeks in advance to allow time for distribution. A Donation Receipt Letter will be sent to donors to the Kids to Stands Program.

## **49ERS MERCHANDISE**

Fans can now shop for all of the latest 49ers apparel, merchandise and collectables at the following locations on game day. Visa is accepted at all 49ers merchandise stands:

Parking Lot Outside Gates A & the Verizon Gate (Gate E)  
Ground Level within the Bud Light Plaza, including a new WOMEN'S ONLY location  
Lower Concourse 6, 9, 15, 16, 21, 45  
Upper Concourse 12, 23, 28, 45, 50

To shop on non-game days for the latest San Francisco 49ers merchandise, fans should visit the 49ers official on-line store at [shop49ers.com](http://shop49ers.com).

## **49ERS TEAM STORE**

The 49ers Team Store showcases new and exciting apparel each week. The 49ers Team Store is located at the Jinko Solar Gate (Gate F) and is open three (3) hours prior to kickoff until one (1) hour after the conclusion of the game. Visa is accepted at the 49ers Team Store.

## **49ERS TAILGATE PARTY**

The 49ers Tailgate Party features all you can eat food and beverage, a live DJ and autograph opportunities from 49ers Alumni and Gold Rush. It is located in the Grand Plaza between the Verizon Gate (Gate E) and the Jinko Solar Gate (Gate F), opens three (3) hours prior to kickoff and concludes at game time. For additional information, fans can call the 49ers Ticket Services Department at (415) GO 49ERS (464-9377).

## **ACCESSIBLE ENTRANCE**

Elevators are located on the southeast side of the stadium adjacent to the Players' Parking Lot. The entrance is designated by the blue and white wheelchair symbol. One person may accompany each person utilizing the accessible entrances. Accessible signs are located throughout the parking lot for entrance into the stadium. Security, parking attendants, usher staff, and any other 49ers personnel are pleased to assist and direct individuals and their families to this entrance.

## **ACCESSIBLE PARKING**

There are over 150 accessible parking spaces within the interior parking lot. By law, these spaces cannot be reserved in advance and on game day are offered to people with disabilities on a first-come, first-served basis. 49ers Parking passes are NOT required for accessible parking. 49ers Parking is \$30; drivers must present a valid DMV issuance card along with their current placard.

Designated accessible parking spaces are located along the front edge of the interior parking lot. In addition, there is a wheelchair drop-off area at the bus loop at Gate B. For a complete listing of accessibility services at the stadium or for further accessible parking information, fans can contact the 49ers Stadium Operations Office at (415) 656-4949.

(Note: Prepaid 49ers Parking passes are NOT required if guests have a placard or license plate for people with disabilities – guests will not be turned away at the gate).

## **DIRECTIONS TO DROP OFF AREA FOR FANS WITH DISABILITIES:**

A drop-off area for guests with disabilities is located at Gate B. Only limited stopping is allowed. Anyone parking in the bus loop is subject to citation and/or towing.

## **ACCESSIBLE FAN DROP OFF WHEN TRAVELING FROM THE NORTH**

Take the Cow Palace / Third Street exit. Go left and over 101 to Third Street. Turn right on Jamestown Avenue (first stop light). Follow Jamestown Avenue toward the stadium and watch for signs indicating Accessible Drop-Off. Enter the Gate B drop-off area.

## **ACCESSIBLE FAN DROP OFF WHEN TRAVELING FROM THE SOUTH**

Take the Third Street exit. Follow Third Street to Jamestown Avenue and turn right. Follow Jamestown Avenue toward the stadium and watch for signs indicating Accessible Drop-Off. Enter the Gate B drop-off area.

Advance arrangements for wheelchair assistance can be obtained by calling Guest Services at (415) 656-4966 or the 49ers Stadium Operations Office at (415) 656-4949.

## **ACCESSIBLE SEATING, TICKETS AND SERVICE**

Guests with disabilities are encouraged to enter the stadium via the elevator located near the Players' Parking Lot between admission Gates A and F. Wheelchair accessible seating is available in most areas of the stadium. Companion seating chairs are made available by contacting an usher in their seating section or by visiting Guest Services, located at Room 397 on the LEXUS | Luxury Suite Level (mezzanine, next to the 49ers Stadium Operations Office). Should a fan require additional assistance regarding accessible seating, they should contact the 49ers Ticket Office at (415) 656-4900. For special service, needs or requests fans can call 49ers Stadium Operations at (415) 656-4949 or 49ers Guest Services at (415) 656-4966.

Season tickets may be exchanged for accessible seats in an alternative area on an individual game basis, based on availability. This exchange must be done at least one week prior to the game. For further information, fans should contact the 49ers Ticket Office at (415) 656-4900. The following listing indicates the accessible seating locations at the stadium:

Field Level Sections: 15 & 17

Lower Box Sections: 5, 7, 9, 11, 13, 15 & 17

Lower Reserved Sections: 1, 3, 8, 14, 18, 19, 28 & 30

Lower East Sections: 31, 35, 39, 49

Upper Reserved Sections: 1, 4, 5, 8, 9, 16, 20, 29, 41, 43 & 47

The San Francisco 49ers do not rent wheelchairs; however, a few are available for emergency use at the following locations:

- First Aid I – Lower Concourse, Section 7.
- First Aid II – Upper Concourse, Section 54.
- 49ers Guest Services – Room 397 on the LEXUS | Luxury Suite Level (mezzanine), next to the 49ers Stadium Operations Office. Advance arrangements for wheelchair assistance can be obtained by calling Guest Services at (415) 656-4966 or the 49ers Stadium Operations Office at (415) 656-4949.

## **ACCESSIBLE RESTROOMS**

All restrooms on the ground level, main level and upper levels of the stadium are wheelchair accessible. In addition, most LEXUS | Luxury Suite Level (mezzanine) restrooms are accessible. Signs will direct you to those facilities that are wheelchair accessible.

### **Women**

Lower Sections: 3, 5, 8, 10, 20, 21, 22, 23, 34, 41, 45

Upper Sections: 4, 11, 12, 13, 14, 20, 25, 28, 31, 37, 42, 44, 51, 53, 58, 59

LEXUS | Luxury Suite Level (mezzanine) Sections: 39, 47, 48, 60

### **Men**

Lower Sections: 6, 13, 15, 16, 18, 29, 30, 32, 35, 47

Upper Sections: 3, 10, 15, 16, 18, 22, 27, 29, 38, 40, 55, 56, 57

LEXUS | Luxury Suite Level (mezzanine) Sections: 37, 48, 51, 56

## **ACCESSIBLE TELEPHONES AND TDDS**

The lower and upper levels of the stadium have wheelchair accessible telephones that are equipped with volume controls.

Telecommunications Display Devices (TDDS) are located at:

- First Aid I – Lower Concourse, Section 7 and
- First Aid II – Upper Concourse, Section 54.

For further information or questions regarding accessibility services, fans can call 49ers Guest Services at (415) 656-4966 or the 49ers Stadium Operations Office at (415) 656-4949.

## **ADDRESSES AND CONTACT INFORMATION**

### **49ers Training Facility and Business Offices**

4949 Centennial Blvd.

Santa Clara, CA 95054-1229

(408) 562-4949

### **Stadium Operations / Suites Office**

Candlestick Park, Room 398

490 Jamestown Ave. (at Harney Way)

San Francisco, CA 94124-3999

(415) 656-4949

(415) 467-3222 (fax)

### **Ticket Services Department**

Candlestick Park, Room 400

490 Jamestown Ave. (at Harney)

San Francisco, CA 94124-3999

(415) GO 49ERS (464-9377)

Fax - (415) 467-3058

### **49ers Ticket Office**

Candlestick Park, Room 400

490 Jamestown Ave. (at Harney Way)

San Francisco, CA 94124-3999

(415) 656-4900

49ers.com

## **ADVERTISING AND SPONSORSHIP OPPORTUNITIES**

For advertising & sponsorship opportunities with the San Francisco 49ers, fans can contact the 49ers Business Development Department at (408) 562-4949.

## **ALCOHOL POLICY**

Guests MUST be 21 years of age or older and in possession of proper government issued identification to purchase or consume alcoholic beverages at Candlestick Park. There is a maximum of two (2) beers per purchase at all concession stands. All alcohol sales will be discontinued at the end of the 3rd Quarter (or earlier at Management's discretion). Patrons will not be allowed to enter Candlestick Park if they are, or are perceived to be, intoxicated. Drunk and disorderly conduct or violation of any alcohol policy may result in ejection from Candlestick Park without refund. MANAGEMENT RESERVES THE RIGHT TO CHANGE POLICIES OR PROCEDURES AT ANY TIME WITHOUT NOTICE TO GUESTS.

- The San Francisco 49ers, Centerplate and Union Street Catering encourage all guests to drink responsibly. DO NOT DRINK AND DRIVE!
- The 49ers participate in TEAM (Techniques for Effective Alcohol Management) as well as the Bud Light Good Sport Designated Driver Program. We encourage fans to enroll as Designated Drivers at the Verizon Gate Plaza (E Plaza), A Plaza, or F Plaza before the game.
- All fans (including those cheering for the visiting team) should be able to enjoy the game. We ask fans assistance as we strive to create and maintain a safe and enjoyable stadium atmosphere free of vulgar and abusive behavior.
- Fan Code of Conduct Enforcement teams wearing green jackets are located throughout the stadium and parking lots.
- Excessive consumption of alcohol is PROHIBITED.
- Fans who drink or behave irresponsibly will be escorted from the stadium and subject to permanent loss of season ticket privileges.

## **ANIMALS**

Trained guide dogs or other service animals assisting guests with disabilities are permitted inside the stadium. All other animals are prohibited.

## **ASSISTIVE LISTENING DEVICES**

Assistive listening devices are available at Guest Services located on the LEXUS | Luxury Suite Level (mezzanine) next to the 49ers Ticket Office near Section 27. A credit card, driver's license, California I.D. card, or a refundable \$50 cash deposit is required. If special arrangements are needed, fans should contact the 49ers Stadium Operations Office at (415) 656-4949 or contact their nearest usher for assistance.

## **ATMS provided by U.S. Bank**

U.S. Bank ATMs are located at Lower Concourse, Section 9-11, 13-15, and 26-28, Upper Concourse, Section 28-30 and 30-32 and within the Grand Plaza behind Will Call.

## **AUTOGRAPHS**

Each 49ers player has an individual mailbox at the 49ers facility and he is responsible for responding to his mail. All requests should include a self-addressed stamped envelope. Fans can send one envelope per player to: (Your Favorite Player), San Francisco 49ers, 4949 Centennial Blvd, Santa Clara, CA, 95054. Fans are discouraged from sending personal items to be autographed. The 49ers cannot guarantee that the item will be returned.

## **AUTOGRAPHS (GAME DAY)**

Although current players may not be able to sign autographs on game day, San Francisco 49ers Alumni and Gold Rush Cheerleaders do sign autographs on game day in the Bud Light Plaza. For information regarding autographs from current 49ers, please refer to the "FAN MAIL" section within this A-Z Guide.

## **AWAY GAMES**

Each NFL team is responsible for the sale of their home game tickets. We suggest fans contact the host team for ticket availability. Fans should keep in mind that many NFL teams sell out on a season ticket basis.

## **BABY CHANGING FACILITIES**

Most restrooms at the stadium are equipped with diaper-changing tables and are accessible to people with disabilities. First Aid stations at Lower Concourse, Section 7 and Upper Concourse, Section 54 can also be utilized.

## **BANNERS, FLAGS AND SIGNS**

Banners and signs are prohibited inside the stadium. Flags without poles are permitted. However, stadium management reserves the right to remove any flag, banner or sign that is deemed inappropriate or obstructs the view of other fans.

## **BICYCLES**

Bicycles are permitted to be secured to the fencing at the front of the interior parking lot. Bicycles that impede pedestrian or auto traffic are subject to removal and / or relocation. The San Francisco 49ers or its agents shall not be responsible for fire, theft, damage or loss to said bicycle or any other article left in / on the same.

## **BOOSTER CLUBS / CHARTER BUSES**

Listed below is contact and departure information of the Booster Clubs and Charter Buses that provide transportation to 49ers home games. If you have information regarding another Booster Club or Charter Bus, fans should contact the 49ers Stadium Operations Office at (415) 656-4949.

49ers Goal Rushers  
Pleasant Hill Sears  
Ann Thompson  
(925) 979-0977

Fremont Goal Rushers  
departs from The Huddle  
Matt Hazen, Sr.  
510-794-9258

49ers Goal Rushers  
Stockton:  
Rosalie Mello  
(209) 473-4949

Marin Charter and Tours  
(Negotiable pick-up location)  
David Hughes, (415) 256-8830

Best Western Grosvenor  
South San Francisco:  
380 South Airport  
David Huddleston  
(650) 873-3200 x 617

Nave Enterprises  
Novato: Ghiringhelli's Pizzeria Bar and Grill  
Bill Navé (415) 892-1335 or  
(415) 454-4700

East Shore Charter Lines  
Sam Romero / Melissa Romero  
(510) 451-9042

Rosies Cantina  
333 Broadway, Millbrae  
Rosies - (650) 697-6554  
Art- (650)692-7451 or (650) 766-6745

Hayward Goal Rushers  
departs from The Ranch  
Matt Hazen, Sr.  
510-794-9258

Santa Cruz 49ers Fans  
Paul Sweet Road Park and Ride  
Phil Sousa (831) 425-7431

Sierra Pacific Tours  
(Negotiable pick-up location)  
Chuck Cooper, (925) 825-8500

## **BUD LIGHT GOOD SPORT DESIGNATED DRIVER PROGRAM**

The 49ers participate in the Bud Light Good Sport Designated Driver Program and encourage all fans to do the same. The Bud Light Good Sport Designated Driver Program provides complimentary soft drink coupons to those that sign up to be designated drivers on game day. Fans who would like to register can visit the Designated Driver tables in the Bud Light Plaza before the game.

## **BUD LIGHT PLAZA**

The Bud Light Plaza is a brand new fan zone located on the north end of the stadium with a multitude of new entry gates. This area will feature a sports bar, various new flat screen TVs to showcase the early games, autograph stations, a new, more centralized Will Call location, improved food and beverage selections and much, much more. The Bud Light Plaza has been designed so that the Verizon Gate (Gate E) and the Jinko Solar Gate (Gate F) are now connected, thus allowing fans to walk freely throughout all pregame entertainment areas before accessing their seats from either plaza. The Bud Light Plaza is open three (3) hours prior to kickoff to all ticketed fans.

## **BAG CHECK TENTS**

For those fans with oversized bags or other prohibited items, complimentary back check service is available at our Bag Check Tents located outside Gate B, the Verizon Gate (Gate E) and adjacent to our Will Call booth. Bag check tents close one hour after the completion of the game. Fans should expect delays and plan accordingly.

## **BUS TRANSPORTATION (49ERS EXPERIENCE)**

49ers Experience offers fan transportation aboard luxurious motor coaches from many locations all across Northern California. Packages are designed to expand and extend your 49ers game day experience from the time we pick you up, until the time we drop you off.

49ers Experience packages may include one or more of the following options:

- Round-trip transportation to the home games aboard the "49ers Game Day Express" and "49ers Tailgate Express" shuttle service with no more than one stop to Candlestick Park – guaranteed!!
- Promotional items from the 49ers Experience sponsors
- Raffle Prizes (including signed 49ers Memorabilia)
- 49ers Tailgate Party tickets
- Game Day tickets
- Game day magazine

For information, call (877) 49-49ERS or visit [49ersExperience.com](http://49ersExperience.com). Come join us and create your own 49ers Experience!!

## **CAMERAS AND VIDEO EQUIPMENT**

Cameras and video equipment ARE permitted inside the stadium. However, lights may not be used with video recording equipment. Tripods and monopods are also prohibited. Fans may not reproduce or rebroadcast any film or photographs shot at the stadium without the express written consent of the San Francisco 49ers and the NFL. Fans are allowed to take pictures, but must be courteous to avoid sightline obstruction of surrounding fans.

## **CHILDREN AND INFANTS**

Children under two years of age are allowed in the stadium without a ticket if accompanied by an adult and must share a seat with the adult. All fans should be in possession of their own ticket. It is suggested that ticket stubs, a nametag and/or additional information be pinned to the clothing of young children who may require assistance. These measures will aid 49ers personnel in reuniting parties should it become necessary. Diaper bags accompanying a child are permitted but are subject to search.

## **CONCESSIONS – CENTERPLATE (415) 467-8570**

Centerplate has been honored to serve as the hospitality and retail merchandise partner to the San Francisco 49ers and their fans since 1993. As one of the world's largest event hospitality companies, Centerplate crafts and delivers "Craveable Experiences. Raveable Results." in 250 prominent sports, entertainment and convention venues across North America annually serving more than 100 million guests. The company has provided services to 11 Super Bowls, 20 World Series, the Olympics, and 15 official U.S. Presidential Inaugural Balls.

All fixed concession stands located along the Lower and Upper Concourses feature wheelchair accessible counters. Many concession stands feature enlarged menus for the visually impaired. Concession employees will also read the menu and prices for the guests who need further assistance. Refer below for stadium concession locations. Visa is accepted at most 49ers concessions and merchandise stands.

## CONCESSIONS / FOOD AND BEVERAGE FAVORITE

### ½ POUND POLISH SAUSAGE

Lower Sections 21, 39

Upper Sections 24, 42

### 1/3 LB ALL BEEF HOT DOG

Lower Sections 9, 21, 39, GOLDMINE

Upper Sections 24, 35, 42, 55

### 49ERS HOT DOG

Lower Sections 1, 11, 12, 26

Upper Sections 5, 8, 19, 36, 41, 52

### BARBECUE

BBQ Beef or Pork Sandwiches

Upper Section 7

### BEN & JERRY'S

Specialty Ice Creams

Located at many cart locations around the Stadium.

### BLOODY MARY BAR

### GRIDIRON GRILL

### BOTTLED WATER

Lower Section 2, 6, 7, 9, 14, 15, 21, 24, 26, 28, 19, 4, 17, 39, 33, GOLDMINE

Upper Section 6, 7, 8, 9, 19, 24, 30, 35, 42, 49, 52, 55, 58, 60

### COLOSSAL DOG with Kraut

Lower Sections 5

Upper Sections 33

### CHEESEBURGERS & TURKEYBURGER

Lower Section 5, 12

Upper Section 33

### CHICAGO STYLE HOT DOG

Gridiron

### CHICKEN TENDERS

Lower Section 12, 24

Upper Section 6, 33

### CHILI CHEESE NACHOS

Lower Section 7

Upper Section 21

### CHILI DOG

Gridiron

### CHOCOLATE MALTS

Lower Section 1, 11, 12

Upper Section 5, 8, 19

### COTTON CANDY & SNO-CONES

Located at many cart locations around the Stadium.

### CRACKER JACKS

Lower Section 1, 19, 26

Upper Section 5, 8, 19, 24, 41, 52

### CHOWDER IN BOUDIN'S

Sourdough Bread Bowl

Lower Section 9

Upper Section 9

### COFFEE & HOT CHOCOLATE

Located at most Concession locations around the Stadium.

### DOMESTIC BOTTLED BEER

Lower Sections 14, 17, 21, 26, 33, GOLDMINE

Upper Sections 5, 8, 19, 30, 35, 42, 51, 52, 55, 58

### DOMESTIC DRAFT BEER

Located at most Concession locations around the Stadium.

### FRENCH FRIES

Lower Section 5, 24

Upper Section 6, 33

### GARLIC FRIES

Lower Section 12, 13, 24, 4

Upper Section 1, 60

### GOAL-LINE GRILLE

Freshly grilled hotdogs, ½ pound polish sausages, ½ pound hamburger, chicken sandwiches and potato salad

Lower Section 21, 39

### GLUTEN-FREE BEER

Lower Sections 12, 26, 15, 32, 44

### GORDON BIERSCH

Lower Sections 12, 13

Upper Section 1, 60

Home of the Original GARLIC FRIES!

Try the Philly Cheesesteak or enjoy a fine, handcrafted Marzen or Export Pilsner

### ITALIAN SAUSAGE

Lower Sections 2, 9, 24

Upper Sections 60

### JUMBO SOFT PRETZEL

Lower Section 7, 14, 17, 26

Upper Section 7, 30, 49

### LEMONADE

Located at many cart locations around the Stadium.

### LICORICE ROPE

Look for vendors walking the Stadium and located at many concession stands around the Stadium.

### LOUISIANA HOT LINK

Lower Sections 2, 9, 24

Upper Sections 60

### MEATBALL SANDWICH

Lower Section 22

### MEATLOAF SANDWICH

Lower Section 7

### NACHOS

Lower Section 9, 26, 2

Upper Section 24, 36

### NON ALCOHOLIC BEER

Lower Sections 7, 14, 17, 12, 26, 28

Upper Section 7, 30, 24

### PANINI SANDWICHES

Fresh Dungeness Crab Panini and a fresh basil, mozzarella, tomato and garlic butter Panini

Lower Section 9 & GRIDIRON GRILL

### PAPA MURPHY'S PIZZA

Cheese or Pepperoni slices

Lower Section 14

Upper Section 49

### PEANUTS AND POPCORN

Look for vendors walking the Stadium and located at many concession stands around the Stadium.

### POLISH DOG

Lower Sections 1, 2, 9, 11, 12, 19, 26, 33

Upper Sections 5, 8, 19

#### PREMIUM WINE

Lower Sections 12, 15, 26, 21

Upper Sections 26, 44, 37

#### RUEBEN SANDWICH

Lower Section 7

#### SEAFOOD

Fried prawns, calamari, and fish over fries

Upper Section 9

#### SOURDOUGH BURGER

Lower Section 7

#### SOURDOUGH DOG

Gridiron

#### SPECIALTY BOTTLED BEER

Lower Sections 7, 14, 17, 26

Upper Sections 7, 30

#### SPECIALTY DRAFT BEER

Lower Sections 6, 7, 14, 17, 21, 24, 12, 28

Upper Sections 1, 7, 8, 17, 30, 35, 42, 52, 60, 51, 55

#### SHEBOYGAN BRATWURST

Lower Section 21, 24, GOLDMINE

Upper Section 6, 35, 55

#### SUPER DOG

Lower Sections 1, 19, 26, 11, 12, 33

Upper Sections 5, 8, 19, 24, 36, 41, 52, 30

#### TNT's MEXICAN FOOD

Lower Section 18

Features include Nachos, Delicious Burritos and Savory Soft

Tacos

#### WINE

Lower Sections 4, 7, 21, 28, 34, 14, 17

Upper Sections 7, 8, 24, 30, 35, 42, 55, 58

### DONATIONS REQUESTS / AUCTION ITEMS

Fans can submit all requests for donations or auction items online at [49ers.com/community/donation-requests.html](http://49ers.com/community/donation-requests.html).

### DRIVING DIRECTIONS

- Traveling from the North Bay Area / San Francisco, take 101 south to the Cow Palace / Third Street exit. Go left and over the freeway onto Third Street. Continue on Third Street and turn right onto Gilman or Carroll Avenues. Proceed to the parking lots.
- Traveling from the South Bay Area / Peninsula, take 101 north to the main Candlestick Park exit. Follow the signage to the parking lots.
- Traveling from the Southern East Bay Area / Hayward, take 92 west over the San Mateo Bridge and then 101 north to the main Candlestick Park exit. Follow the signage to the parking lots.
- Traveling from the Northern East Bay Area / Oakland, take 80 west over the Bay Bridge and then 101 south to the Cow Palace / Third Street exit. Go left and over the freeway onto Third Street. Continue on Third Street and turn right onto Gilman or Carroll Avenues. Proceed to the parking lots.

### DROP-OFF AREAS \*

#### DROP-OFF FOR FANS WITH DISABILITIES:

A drop-off area for guests with disabilities is located at Gate B. Only limited stopping is allowed. Anyone parking in the bus loop is subject to citation and/or towing.

#### **\* FAN PICK-UP - PLEASE NOTE**

*Due to post game traffic patterns, most lanes are one-way outbound. Rather than be picked up here, we recommend fans take taxis or other public transit to a pre-determined off-site location where their parties can more easily meet them.*

### ACCESSIBLE FAN DROP OFF WHEN TRAVELING FROM THE NORTH

Take the Cow Palace / Third Street exit. Go left and over 101 to Third Street. Turn right on Jamestown Avenue (first stop light). Follow Jamestown Avenue toward the stadium and watch for signs indicating Accessible Drop-Off. Enter the Gate B drop-off area.

### ACCESSIBLE FAN DROP OFF WHEN TRAVELING FROM THE SOUTH

Take the Third Street exit. Follow Third Street to Jamestown Avenue and turn right. Follow Jamestown Avenue toward the stadium and watch for signs indicating Accessible Drop-Off. Enter the Gate B drop-off area.

## **DROP-OFF FOR ALL OTHERS (including limousine drop off):**

### **TRAVELING FROM THE NORTH**

Take the Cow Palace / Third Street exit. Go left and over 101 to Ingerson Avenue. Turn right on Ingerson Avenue and continue toward the stadium. The passenger drop off lane is located at the front of the bus lot and is designated by signs.

### **TRAVELING FROM THE SOUTH**

Take the Third Street exit. Follow Third Street to Ingerson Avenue and turn right. Continue toward the stadium. The passenger drop off lane is located at the front of the bus lot and is designated by signs.

### **EARLY FAN OF THE GAME**

We could really use more red inside Candlestick Park from the opening kickoff until that last tick on the clock. We ask our players for a full 60 minutes. Thus, we ask fans for a full 60 minutes of support for them...we need everyone. So, please make an extra effort to get into the stadium earlier. Plus, fans can WIN AWESOME PRIZES!

Fans who enter the stadium early\* can win:

- PRE GAME FIELD PASSES
- AUTOGRAPHED ITEMS
- SEAT UPGRADES
- FOOD & BEVERAGE DISCOUNTS
- ...AND MUCH, MUCH MORE

\*Prizes awarded randomly to fans in the stadium up to 60 minutes prior to kickoff

### **EDWARD J. DeBARTOLO, SR. 49ERS HALL OF FAME**

Dedicated to Edward J. DeBartolo, Sr., the patriarch of one of the most storied franchises in all of professional sports, the Hall of Fame has been established to recognize players, coaches and executives who have made exceptional contributions to the organization. The Edward J. DeBartolo, Sr. 49ers Hall of Fame is located in the Bud Light Plaza at the Jinko Solar Gate (Gate F).

### **ELEVATORS**

Freight elevator – The freight elevator is located adjacent to passenger elevator Section 21-23 servicing levels 1-4.

Rambus Press Box elevator - Lower Reserved Section 16. The Rambus Press Box elevator stops at Lower Concourse, Section 16, LEXUS | Luxury Suite Level (mezzanine) and the Rambus Press Box. Only properly credentialed individuals may access this elevator.

Passenger elevator – The passenger elevator is located on the southeast side of the stadium at Sections 17-19; adjacent to the players' parking lot. It serves ground level and all stadium-seating levels. This elevator is wheelchair accessible.

### **EMERGENCY PREPAREDNESS**

An evacuation video is played on the boards shortly before kick-off. Please familiarize yourself with a primary and a secondary exit from the building. In the unlikely event of an emergency evacuation, please follow the directions of all stadium personnel.

### **EMPLOYMENT OPPORTUNITIES**

The San Francisco 49ers offer a variety of full-time, part-time and seasonal internship positions. If fans are interested in employment opportunities, contact information is below.

- 49ers Ushers & 49ers Ticket Takers:  
Fans can contact Larry Minasian, 49ers Director of Stadium Operations at (415) 656-4949
- Gameday Event Staff / Security (650) 524-8889
- Gameday Parking Staff (510) 632-9000
- Food & Beverage Concessionaire (Centerplate) (415) 467-8570
- LEXUS | Luxury Suite Catering (Union Street Catering) (415) 330-2420
- Full Time Employment / Seasonal Internship: If fans are interested in full time employment or seasonal internship with the San Francisco 49ers, interested parties should visit the Employment section of 49ers.com.

Additionally, we do not accept unsolicited resumes. All unsolicited resumes will be discarded upon receipt. We ask that interested parties respect our recruiting process and do not email their resumes to any email address listed on our website. Due to the volume of resumes received for posted positions, we are unable to accommodate individual inquiries regarding resume receipt, status, or hiring process status by phone or email. Principals only.

## EXTRA POINT BAR

The Extra Point is a sports bar located on the LEXUS | Luxury Suite Level (mezzanine) next door to the Hofbrau and is open to the public two hours prior to kickoff until the end of halftime. The Extra Point may close earlier at Management's discretion.

## FAN BEHAVIOR / CODE OF CONDUCT

The San Francisco 49ers expect all fans visiting Candlestick Park to behave appropriately and to respect all rules and regulations of the stadium. This includes all local, state and federal laws and / or any verbal or posted directives from the San Francisco 49ers or their representatives. The 49ers may refuse admission to, or eject, any ticket holder (without refund) who is deemed to be disorderly, displaying or verbalizing obscenity in any way or who fails to comply with these terms or any and all security measures. Fans should remember that season ticket holders are and will be held accountable for the behavior of fans who use their tickets.

All members of our game day staff are committed to proactively creating an environment where patrons and their families, friends and/or clients can enjoy their experience free from any of the following behaviors:

- Obscene or abusive language and / or behavior
- Offensive clothing
- Fighting, taunting, or threatening remarks and / or gestures
- Intoxication or signs of impairment related to alcohol or drugs
- Smoking
- Irresponsible drinking or behavior
- Inappropriate displays of affection
- Gang activity
- Any distraction to the progress of the game
- Excessive standing that obstructs the view of other patrons
- Throwing objects of any kind
- Occupying any seat without the appropriate ticket
- Other actions that cause a disruption and / or hinder the enjoyment of the game for other fans.
- Mistreatment of opposing team fans, including verbal abuse, harassment, profanity, confrontations, intimidation, or threatening behavior.
- Failure to follow the directions of law enforcement, security, ushers, ticket takers, or any other stadium personnel

We have increased the presence of our alcohol management and Fan Code of Conduct Enforcement teams to maintain a positive environment in your section and throughout the stadium. Fans who behave or drink irresponsibly will be escorted from the stadium and subject to permanent loss of season ticket privileges. Fans are required to sit in their ticketed seat location. When necessary, ushers will request to see ticket stubs prior to a fan entering a seating section as we believe that it is a reasonable expectation to arrive at their seats without having them occupied.

We are committed to creating and maintaining a safe and enjoyable experience for all guests visiting Candlestick Park. Thus, we ask for your assistance as we continue to address the behavior of those who might negatively affect your game day experience. To IMMEDIATELY REPORT UNRULY FAN BEHAVIOR fans can participate by doing one of the following:

1. Contact their nearest usher or security guard when witnessing unacceptable behavior.

2. Utilize our TEXT MESSAGING system

a. Text to "69050"

b. TYPE keyword "BADFAN", a <space>, and then the message

c. Describe the issue & location (i.e., man using obscenities in Upper Box 61, Row 1, Seat 1)

NOTE - Questions or need further HELP in regards to this text program? Send your email to

[CustomerCare@ISS247.com](mailto:CustomerCare@ISS247.com) or call toll-free 1-877-722-6458. Participation in our service is free of charge but standard carrier text messaging & data charges will apply. Text STOP, END, QUIT, CANCEL, UNSUBSCRIBE, STOPALL to 69050 to be removed from any list and end subscription to the service.

3. Dial (415) 656-4949 and hit "0" to speak with a 49ers representative

## FAN MAIL

Fan mail for coaches or players can be sent directly to the player or coach at: San Francisco 49ers, 4949 Centennial Blvd., Santa Clara, CA 95054. Fans should include a self-addressed, stamped return envelope with their letter. While the team encourages all players to respond to fan mail in a timely manner, it is ultimately up to each player to determine when they respond. As a general rule, fans should allow four to eight weeks (4 – 8 weeks) for a response. Players are responsible for their own mail, so 49ers staff cannot guarantee your letters or items will be returned. Sending valuable items IS NOT recommended.

## **FAN SERVICES**

49ers personnel (ushers, ticket takers, security, police, first aid, parking, guest services staff, stadium operations staff and ticket operations and services staff) are here for our fans. For assistance, fans should contact the 49ers Stadium Operations Office at (415) 656-4949 or visit Guest Services located on the LEXUS | Luxury Suite Level (mezzanine), Room 397, (below Upper Concourse, Section 27).

## **FIRST AID**

Guests in need of medical assistance are encouraged to use the First Aid stations located on the Lower Concourse near Section 7 or Upper Reserved Section 54. If a fan needs immediate assistance, they should contact their nearest usher or security guard for assistance. Ambulances are strategically placed throughout the stadium to transport anyone who is seriously injured or ill. First Aid personnel are on duty before, during and after each game.

## **GAME DAY GIVEAWAYS**

On occasion, a limited number of promotional giveaways may be distributed to fans entering or exiting the stadium. Possession of a ticket does not guarantee receipt of a giveaway item. Giveaways are subject to change at any time without notice.

## **GAME DAY TICKET SALES**

Any remaining tickets will be sold on game day at the 49ers Ticket Sales windows located at Will Call, between the Verizon Gate (Gate E) and the Jinko Solar Gate (Gate F). 49ers ticket sales windows open three (3) hours prior to kick-off.

## **GRIDIRON GRILL**

The expanded GRIDIRON GRILL is Candlestick Park's premier bar and carvery featuring freshly prepared Dungeness Crab Panini and specialty sandwiches. The Build-Your-Own Bloody Mary Bar paired with an abundance of mixers, condiments and LIVE 49ers football are perfect ingredients for a fun-filled day. The GRIDIRON GRILL is located on the LEXUS | Luxury Suite Level (mezzanine), one level up from the Gate B entrance. It is open to the public on game day two (2) hours prior to kickoff until the end of the 3rd quarter. The GRIDIRON GRILL may close earlier at the discretion of management.

## **GROUP TICKETS**

A limited number of group tickets are available for each home game at Candlestick Park. For more information fans can contact (415) GO 49ERS.

## **HAND IT OFF**

The 49ers have been focusing efforts on trying to make everyone's game day experience much more special. We've instituted the Fan Code of Conduct to help ensure that fans' time here is safe and enjoyable. Remember, as fans, what we do and how we do it may negatively affect others. So let's treat people with respect and kindness and stay on the right side of the ball. Winning is important; winning with class is paramount. 49ers fans behave with class, treat people with class & cheer with class. Thanks for being a part of this movement.

HAND IT OFF!

## **HIGH SCHOOL FOOTBALL HELMET WALL DISPLAY**

The San Francisco 49ers Salute High School Football! Currently comprised of over 130 local High School helmets, this display is located within the Bud Light Plaza at the Jinko Solar Gate (Gate F). If a fan's school is not represented and / or they would like to donate a helmet they should contact the 49ers Stadium Operations Office at (415) 656-4949.

## **HOFBRAU**

The Hofbrau is located on the LEXUS | Luxury Suite Level (mezzanine) behind Section 34. It is a self-service restaurant offering fresh carved roasts, sandwiches and complete plates that include salads, beverages and dessert. There is no cover charge and it opens two (2) hours prior to kick-off and serves food up to one (1) hour after the game begins.

## HOTELS

San Francisco  
Fairmont Hotel  
(415) 772-5000  
Grand Hyatt Union Square  
(415) 398-1234  
Hyatt Fisherman's Wharf  
(415) 563-1234  
Hyatt Regency  
(415) 788-1234  
Marriott Fisherman's Wharf  
(415) 775-7555  
Prescott Hotel  
(415) 563-0303  
Sir Francis Drake  
(415) 392-7755  
Westin St. Francis  
(415) 397-7000  
So. San Francisco /

Millbrae / Burlingame  
Best Western Grosvenor  
(650) 873-3200  
Burlingame Hyatt  
(650) 347-1234  
Hilton Garden Inn  
(650) 872-1515  
Marriott  
(650) 692-9100  
Oyster Point  
Courtyard Marriott  
(650) 871-4100  
Radisson Sierra Point  
(415) 467-4400  
Ramada Inn  
(650) 583-7300  
Westin Hotels & Resorts  
(650) 692-3500

Palo Alto / San Jose /  
Santa Clara  
Crowne Plaza-Cabana  
(Palo Alto)  
(800) 948-0424  
Fairmont Hotel  
(San Jose)  
(408) 998-1900  
Garden Court Hotel  
(Palo Alto)  
(650) 322-9000  
Santa Clara Marriott  
(408) 988-1500  
Stanford Park  
(Menlo Park)  
(650) 322-1234

## KIDS CLUB PRESENTED BY SEE'S CANDIES

The 49ers Kids Club presented by See's Candies is the official fan club for young 49ers Faithful ages 14 and under. 49ers Kids Club members receive priority invitations to events and have an opportunity to get up close and personal with coaches and players. By participating in our Kids Club contests, members have a chance to win exclusive prizes, including autographed memorabilia or be chosen as one of our lucky home game kickoff kids where you will receive pre-game field passes and two tickets to the game.

Kids, be the insider at your school with all the latest 49ers news featured in our Kids Club Playbook newsletter. Members also receive a Kids Club discount of 15% off when you shop at our official team store, Shop49ers.com. Visit the Kids Only page on 49ers.com to sign up today! Also, tune in again to Comcast Sportsnet Bay Area and KTVU this fall for 49ers Total Access for Kids, the 49ers TV show hosted by, and formatted for, kids. Get a behind the scenes look of all things 49ers with exclusive interviews from players, coaches, and much more!

## LEXUS | LUXURY SUITES – (415) GO 49ERS / Go49ers@niners.nfl.com

San Francisco 49ers Luxury Suites are perfect for conducting business or hosting clients, employees, family and friends in an exclusive, private environment featuring all the amenities fans would expect in a first-class venue. Luxury Suites range from 8-27 seats.

### Amenities:

- Excellent views of the field
- Sliding glass windows that open to the excitement of the crowd or close for privacy
- Televisions with access to all NFL games and other sporting events

- Access to private suite and Stadium Club three (3) hours prior to kickoff and one (1) hour after the game
- Food and beverage service provided by Union Street Catering (additional cost)

### Benefits:

- Priority toward Suites at the 49ers New Stadium in Santa Clara
- Food and beverage credit opportunities
- VIP Parking
- Exclusive access to the 49ers Stadium Club at Candlestick Park before, during, and after the game, which includes full-restaurant and bar service
- Dedicated 49ers account manager offering personal assistance, including Suite Management Service.
- Priority to reserve Suite for home playoff games
- VIP invitations to exclusive 49ers events

- Annual Suite Holder gift
- Annual Holiday gift
- First rights to upgrade Suite prior to each season
- First rights to purchase tickets outside the Suite
- Gold Rush Cheerleader and Alumni visits
- Complimentary game program and roster cards
- Weekly Release and Game Notes sent by email
- 20% online merchandise discount
- Special ticket lanyard identifier exclusively for 49ers Suite Holders

## **LOST AND FOUND**

All found articles should be brought to the Security Office located on the LEXUS | Luxury Suite Level (mezzanine), adjacent to ramp 2. Guests interested in claiming an article during the game should go to the Security Office. On non-game days fans can contact Contemporary Services Corporation at (650) 524-8889. Valuables and unidentifiable items will be held for 30 days before being donated to charity. Separated fans / children should be directed to an usher, 49ers security personnel or the Police Sub-Station, Lower Section 7.

## **LOST / STOLEN TICKETS**

Season tickets are valuable items. We recommend that fans keep them in a secure place. Lost or stolen tickets will be replaced only under conditions set forth by the San Francisco 49ers. Fans should call the 49ers Ticket Office at (415) 656-4900 for information on replacing lost tickets. The season ticket holder of record must call directly. Tickets obtained from sources other than the San Francisco 49ers or its authorized agencies may be lost or stolen and in such cases WILL NOT be honored.

## **LOST & MISSING PERSONS / CHILDREN**

Lost individuals should be directed to an usher, 49ers security personnel or the Police Sub-Station, Lower Section 7. **LOST CHILDREN MUST BE PERSONALLY ESCORTED.** Children are to be attended to until they are reunited with the proper guardian or released to the SFPD.

## **LUXURY SUITES**

Please see "LEXUS | Luxury Suites" within this A-Z Guide or fans can call (415) GO 49ERS for more information.

## **MASCOT / SOURDOUGH SAM**

Sourdough Sam, San Francisco 49ers mascot, is available to make appearances at birthdays, anniversaries, corporate functions, charitable events or any other special occasions. All appearances are scheduled on a first-come, first-served basis. Sourdough Sam is not available during San Francisco 49ers home games. For appearance bookings, fans should contact the 49ers Gold Rush Promotions Manager, Jasmine Hall, at (650) 336-1049. For further information, fans can visit the GOLD RUSH section of 49ers.com.

## **NATIONAL ANTHEM**

e2k Events and Entertainment coordinates pre-game and halftime festivities for San Francisco 49ers home games, including National Anthem, Gold Rush, and game day entertainment. For information regarding performing or auditioning for the National Anthem fans should contact e2k at (650) 336-1049.

## **NOISEMAKERS**

Klaxons, bullhorns or other noisemakers are strictly prohibited at San Francisco 49ers games. The San Francisco 49ers reserve the right to confiscate noisemakers brought into the stadium. For retrieval of confiscated items fans should visit the security office, located on the LEXUS | Luxury Suite Level (mezzanine), adjacent to ramp 2.

## **OBSCENITY**

Obscenity in any form is strictly prohibited at San Francisco 49ers games. The 49ers may refuse admission to and / or eject (without refund) any ticket holder who is verbalizing or displaying obscenity in any way. For more details, fans can refer to the "Fan Behavior / Code of Conduct" or "Permitted and Prohibited Items" sections of this A-Z Guide.

## **PAGING**

Paging is for medical emergencies or lost children/individuals only. Fans can contact the 49ers Stadium Operations Office at (415) 656-4949 in the event of this emergency.

## **PARKING**

### **AUTOMOBILES / MOTORCYCLES - \$30**

- Automobile / Motorcycle Parking is \$30. Parking Lots are designated by pass and color on game days. Please respect and adhere to posted signs and parking / traffic personnel.
- Amplified sound is PROHIBITED
- Excessive consumption of alcohol is PROHIBITED
- Unauthorized vehicles or vehicles FAILING TO PARK IN THE DESIGNATED AREAS (typically defined by the painted lines) will be towed and stored at the owner's expense. For information regarding towed vehicles, fans can contact the 49ers Stadium Operations Office at (415) 656-4949.
- Space is granted on a first-come, first-served basis with priority given to those with parking passes. For further information, fans should refer to the contract on the back of the 49ers Parking passes.
- Each parking space must be used for vehicle parking only. Spaces may not be used for tailgating. Tailgating is allowed in front of or behind vehicles. Any violation may result in citation and/or towing. Fans should dump coals into the appropriate receptacles located throughout the lots and not dump coals onto the parking surface. Tents or canopies exceeding an 8' x 8' footprint ARE PROHIBITED.
- Parking spaces are not assigned. A limited number of spaces may be sold day of game (weather permitting) on a first-come, first-served basis. If available, day of game spaces will most likely sell out within an hour of gates opening. Reserving spaces is NOT PERMITTED. REFUNDS WILL NOT BE MADE FOR LOST, STOLEN OR UNUSED PARKING PASSES. A refund or credit will be made only for games not played at the stadium.
- The parking pass allows for one space per vehicle only, and will be limited to vehicles measuring less than 17' in length and 8' in width. Automobiles measuring more than 17' in length and/or 8' in width are not permitted in the interior parking lot and must park in the RV or exterior lots. A limited number of parking stalls have been established in the RV Lot for these automobiles for \$40 each and are available on a first-come, first served basis only. Reserving spaces is not permitted.
- Self-contained campers must park in the RV Lot.
- The San Francisco 49ers or its agents shall not be responsible for fire, theft, damage or loss to said automobile or any other article left in the same. For more information, see back of the parking pass.
- Fans should plan on entering the parking lots two (2) hours prior to kick-off. This will help you to arrive at the stadium gates 75 minutes prior to kickoff, in order to avoid last-minute gate pressure. Security inspections will be in progress – expect delays.
- 49ers parking lots are subject to closure and 49ers Parking passes may be redeemed at other parking lots surrounding Candlestick Park.

### **BUS PARKING - \$40 (\$80 FOR TAILGATING)**

Bus parking is available on a pre-sold basis and a limited number of spaces may be made available on game day on a first-come, first-served basis. For buses that wish to tailgate, there are a limited number of spaces available for \$80 each. All other non-tailgating buses are still \$40. For purchasing information, fans can call (415) GO 49ERS. Tailgating and / or loitering in non-tailgating bus spaces is prohibited.

### **LEXUS | LUXURY PARKING LOT (L LOT)**

LEXUS | Luxury Suite parking is available in the LEXUS | Luxury Parking Lot (L Lot). Please take Third Street to Jamestown Avenue, stay in the left lane and enter the "LEXUS | Luxury Parking Lot" gate located approximately 50 yards past Gate A.

### **RV AND LIMO PARKING (RV Lot) - \$80**

RV and Limousine parking is available on a pre-sold basis and a limited number of spaces may be made available on game day on a first-come, first-served basis. RV's and Limousines are \$80 per vehicle. For purchasing information, call (415) GO 49ERS. To enter the RV Parking Lot, take 3rd St. to Gilman Ave. and turn right on Bill Walsh Way.

## **PARKING LOTS**

The 49ers parking lots are scheduled to open four (4) hours prior to game time. Special circumstances may necessitate an earlier opening.

## **PARKING STAFF (LANDMARK EVENT STAFFING SERVICES)**

**(510) 632-9000**

Landmark Event Staffing Services provides parking lot staff at Candlestick Park for the 49ers on game day. They are outfitted in orange parking vests and their game day office is located in the interior lot, adjacent to Gate 4.

## **PARKING RULES AND REGULATIONS**

The failure of any person to obey the instructions, directions or requests of parking personnel, stadium signage or management's rules and regulations may cause eviction from the 49ers Parking lots at management's discretion, and / or forfeiture and cancellation of the parking pass, without compensation.

## **PAT DOWN POLICY**

You and your belongings may be searched upon entry into the Stadium. By tendering the ticket and entering the Stadium, you consent to such searches and waive any related claims that you might have against the NFL, its member clubs, their affiliates and stadium landlord, or their agents. If you elect not to consent to the searches, you will be denied entry into the Stadium. To avoid last minute gate pressure, we encourage fans to arrive at the stadium entry gates much earlier than normal. We have posted signage around the stadium and parking lots encouraging fans to arrive at the entry gates no later than 75 MINUTES PRIOR TO KICKOFF. Express gates are located at Gates A, F, B and the Verizon Gate (Gate E) for people who are not carrying permitted items in need of inspection (i.e. small purses or fanny packs measuring less than 14"x14"x10"). Please see the "PERMITTED & PROHIBITED ITEMS" section in this book for a list of our permitted and prohibited items. We apologize in advance for any inconvenience this may cause, however we feel the safety of our fans warrants this potential inconvenience.

## **PERMITTED AND PROHIBITED**

ALL INDIVIDUALS AND THEIR BELONGINGS ARE SUBJECT TO SEARCH.

THE FOLLOWING INFORMATION IS SUBJECT TO CHANGE WITHOUT NOTICE.

Fans with medical bags or items they must carry with them must be inspected and either have a wristband or sticker placed on it to show that it has been inspected. FANS SHOULD ARRIVE EARLIER TO AVOID LAST MINUTE GATE PRESSURE.

The following ARE PERMITTED in the stadium during 49ers games:

- Small purses or fanny packs measuring less than 14"x14"x10"
- Plastic grocery-type bags and/or clear plastic zip-lock bags
- Seat cushions approximately 14"x14"x10".
- Plastic bottles (sealed) and thermoses (no alcohol)
- Cameras and video equipment (no lights, tripods or monopods)
- Food and fruit (must be cut into pieces).
- Flags (No Poles)
- Blankets
- Umbrellas \*
- Strollers \*\*
- Diaper bags accompanying a child

The following ARE PROHIBITED in the stadium:

- Bags measuring more than 14"x14"x10"
- Coolers (including soft-sided coolers) and backpacks
- Large purses & fanny packs larger than 14"x14"x10"
- Weapons of any kind (including silverware).
- Cans, glass bottles or alcoholic beverages.
- Klaxons, bullhorns, whistles or any other noisemakers
- Laser pointers of any type
- Signs, banners or poles

- Any fan perceived to be intoxicated.
- Projectiles (footballs, Frisbees, etc.)
- Disorderly conduct or obscenity (see "FAN BEHAVIOR / CODE OF CONDUCT" within this A-Z Guide)
- Language or gestures deemed foul, obscene or abusive
- Offensive clothing
- Gang activity
- Smoking
- Fighting, taunting, or threatening remarks or gestures
- Intoxication or other signs or impairment related to alcohol or drug consumption
- Displays of affection or other behavior not appropriate in a public setting
- Any distraction to the progress of the game by guests' actions
- Excessive standing in seating areas which obstructs the view of other fans
- Throwing objects of any kind
- Other actions that cause a disruption and / or hinder the enjoyment of the game for other fans

Anyone possessing PROHIBITED items will be asked to return them to their cars, take them to one of our Bag Check Tents (located at the Verizon Gate (Gate E) or Gate B, or adjacent to Will Call) or dispose of them in the garbage cans provided at the gates.

\* Umbrellas are allowed in the stadium provided they do not obstruct another fan's view or pose any safety hazard.

\*\* Fans should contact their nearest usher if they are in need of storing a baby stroller or wheelchair as they are not permitted to be stored in the seating areas.

## **PLAYER APPEARANCES**

For information regarding scheduled player appearances, or to schedule a player appearance, fans can contact the San Francisco Community Relations Department at (408) 562-4949.

## **POLICE SUB-STATION - (415) 467-9285 / (415) 656-4961**

The Police Sub-Station is located behind Lower Reserved Section 7 and is staffed 2 1/2 hours prior to kickoff. It remains open until approximately one hour after the completion of the game.

## **PRESS BOX**

See "RAMBUS PRESS BOX"

## **PRESS WILL CALL**

Press Will Call is located at Gate B and is open on game days only. Will Call opens three (3) hours before kickoff. A photo ID is required to pick up all tickets and credentials.

## **PUBLIC TRANSPORTATION / Muni**

MUNI buses will drop-off guests between Gates B, C and D. All other agencies park within our Bus Lot. For additional information regarding public transportation to our games, including scheduling information, are encouraged to call 511 (all area codes), visit the TRANSPORTATION page at 49ers.com.

## **RAMBUS PRESS BOX**

The Rambus Press Box is located between Upper Sections 16 – 28 and is restricted to properly credentialed media, 49ers staff, and assigned game day personnel. All media credentials must be obtained through the 49ers Public Relations department. Properly credentialed media are encouraged to enter the stadium through Gate B, but may also enter through any pass out gate. The press elevator is located behind Lower Sections 16 & 18.

## **RECYCLING REWARDS PROGRAM**

It pays to be green at 49ers games! In our continuing efforts to "Go Green", this season the 49ers are offering rewards to fans who recycle. Bring your recyclable bottles, cans, organics, and paper products to the designated areas throughout the interior lot for your chance at awesome prizes including merchandise, autographed items and much, much more!

## **RED AND GOLD COMMUNITY PROGRAM**

For the 5th consecutive year, the 49ers are creating opportunities for youth in the San Francisco Bay Area to attend a 2011 49ers home game through the Red & Gold Community Program. Tickets to each home game will be awarded to Bay Area youth group organizations, including High School Football and Cheerleading Teams, Pop Warner Football and Cheerleading Teams, Bay Area YMCAs and Boys & Girls Clubs and youth focused non-profit organizations.

How the tickets will be awarded:

The 49ers Community Relations Department will hold a drawing from the requests two weeks prior to each 49ers home game. Groups will be notified immediately and are eligible to receive a maximum of 46 tickets. Each group will be seated by row. A chosen group may only participate once during a given 49ers Football season.

## **RE-ENTRY**

In order to provide a safe and secure environment for all fans attending our games and to stay consistent with current stadium security standards, re-entry is not permitted at 49ers games. In the event of an emergency or for special assistance, fans can contact the ticket taker supervisor or security supervisor at the gate.

## **RESTROOMS**

All public restrooms at the stadium are wheelchair accessible.

Women

Lower Sections: 3, 5, 8, 10, 20, 21, 22, 23, 34, 41, 45

Upper Sections: 4, 11, 12, 13, 14, 20, 25, 28, 31, 37, 42, 44, 51, 53, 58, 59

LEXUS | Luxury Suite Level (mezzanine) Sections: 39, 47, 48, 60

Men

Lower Sections: 6, 13, 15, 16, 18, 29, 30, 32, 35, 47

Upper Sections: 3, 10, 15, 16, 18, 22, 27, 29, 38, 40, 55, 56, 57

LEXUS | Luxury Suite Level (mezzanine) Sections: 37, 48, 51, 56

## **SAN FRANCISCO VISITOR'S GUIDE**

For information regarding San Francisco maps and tourism information, a San Francisco events calendar and business directory, fans should visit the San Francisco Convention & Visitors Bureau website at [onlyinsanfrancisco.com](http://onlyinsanfrancisco.com).

## **SCALPING / PROFITEERING**

The resale of tickets on stadium grounds is prohibited, and may result in the loss of ticket privileges and / or prosecution at the fullest extent of the law.

## **SECURITY (CONTEMPORARY SERVICES CORPORATION)**

**(650) 524-8889**

Contemporary Services Corporation provides security at Candlestick Park on game day. Their game day office is located on the LEXUS | Luxury Suite Level (mezzanine), adjacent to ramp 2. Security guards are in yellow jackets and supervisors are in red or blue jackets.

## **SHUTTLE SERVICE**

The San Francisco 49ers offer courtesy shuttles for our guests who may require additional assistance getting from their cars to the stadium entry gates. These shuttles roam the interior parking lot and can transport guests to Gates A, F, or the Verizon Gate (Gate E) or to the accessible locations outside the Players' Parking Lot. Guests requiring additional assistance should contact our Guest Services Office at (415) 656-4966 or 49ers Stadium Operations at (415) 656-4949. Pick up locations have been established at Gates A, F, and the Verizon Gate (Gate E) for fans that require additional assistance postgame. Posted signs will distinguish each location. Guests using a folding wheelchair who are able to board the shuttle without assistance may also have their wheelchair transported on the shuttle. Shuttle service begins 2 ½ hours prior to game time and continues until 30 minutes after kickoff. Shuttle service will resume at the beginning of the 4th qtr. until one (1) hour after the game.

## **SITTING – NOT – STANDING**

For the safety and consideration of all our guests, please keep all aisles and vomitories clear and limit all movement within the seating area to breaks in the game action only. We firmly believe in the "12th Man / Woman" concept and spontaneous reactions to plays are expected and encouraged. However, continued standing during game action when other fans are sitting is not permitted.

## **SMOKING POLICY REVISIONS**

Smoking within Candlestick Park is prohibited.

## **SOLICITATION**

Any unauthorized solicitation or commercial promotion on stadium grounds (including the parking lots) is strictly prohibited and may result in confiscation of promotional materials as well as arrest or ejection. For more information regarding promotional opportunities at 49ers home games, fans can contact the 49ers Business Development Department at (408) 562-4949.

## **STADIUM CLUB**

The recently expanded Stadium Club is located above Gate C on the LEXUS | Luxury Suite Level (mezzanine) and is operated by Union Street Catering. The Stadium Club offers a full bar and restaurant and is open three (3) hours prior to kick-off until one (1) hour after the conclusion of the game. The Stadium Club may close earlier at Management's discretion. For membership info fans should call the Stadium Operations Office at (415) 656-4949 or visit the "Stadium Restaurants" page within the Stadium section of 49ers.com. All LEXUS | Luxury Suites ticket holders receive complimentary access to the Stadium Club.

## **STADIUM ENTRY GATES**

Admission gates open two (2) hours before kickoff. Fans with LEXUS | Luxury Suite tickets may enter the stadium through Gates at A, B, F or the Verizon Gate (Gate E) three (3) hours prior to kickoff. Additionally, Stadium Club members with reservations may enter the stadium through Gate A three (3) hours prior to kickoff.

## **STADIUM RENTALS / PARKING LOT (CITY OF SAN FRANCISCO)**

The City of San Francisco operates an administrative office at the stadium for matters other than football. For information regarding stadium rental for special events, fans can contact the City of San Francisco Stadium Manager's / Engineer's Office at P.O. Box 880232, San Francisco, CA, 94188-0232, or call (415) 467-1994 or (415) 831-2775.

## **STADIUM TOURS**

Unfortunately, stadium tours are not available.

## **SUITE CATERING - UNION STREET CATERING COMPANY - (415) 330-2420**

The Union Street Catering Company, formerly known as Butler Catering, has been associated with the San Francisco 49ers since 1986. Owned by Perry Butler, the founder of Perry's on Union Street, Perry's Embarcadero on Steuart Street, Perry's SFO in Terminal One at the San Francisco Int'l Airport and Perry's at the San Francisco Design Center located in lower Potrero Hill, the Union Street Catering Company also serves a variety of corporate and private clients throughout the Bay Area. The Union Street Catering Company is responsible for all catering and food service of the Stadium Club, Hofbrau and LEXUS | Luxury Suites at the stadium. The recently renovated and expanded Stadium Club is a full service bar and restaurant located on the LEXUS | Luxury Suite Level and features a menu based on traditional American and California cuisine. The Hofbrau is a self-service restaurant on the LEXUS | Luxury Suite Level that offers freshly carved roasted meats as sandwiches or complete plates, salads, beverages and desserts. The Union Street Catering Company's most significant responsibility is providing food and beverage service to the 49ers' LEXUS | Luxury Suite Holders. An extensive food and beverage menu including regional wine and spirits is offered with personal waiter service. The Union Street Catering Company also proudly serves guests, clients and Ownership of the San Francisco 49ers at their pre-game and post-game VIP reception. Their offices are located within the Stadium Club. For additional catering information or to make reservations for the Stadium Club fans can contact the Union Street Catering Company directly at (415) 330-2420.

## **LEXUS | LUXURY SUITE HOLDER ENTRY GATES**

Private entry gates are available for our LEXUS | Luxury Suite holders at Gates A, B, F and the Verizon Gate (Gate E). Remember, all individuals and their belongings are subject to search.

## **TAILGATING RULES AND REGULATIONS**

- Amplified sound is PROHIBITED
- Excessive consumption of alcohol is PROHIBITED
- Tailgating cannot impede vehicle or foot traffic
- Tailgating is limited to the area directly in front of or behind your vehicle only
- One stall per vehicle. NO EXCEPTIONS
- Empty spaces may NOT be reserved or used for the purpose of tailgating
- Tents or canopies exceeding an 8' x 8' footprint ARE NOT PERMITTED
- Do not dump coals on the parking surface - use appropriate receptacles
- Any activities or behaviors deemed dangerous or inappropriate by the San Francisco 49ers or their representatives are PROHIBITED
- Post-game tailgating is subject to prohibition at management's discretion

All Fan Code of Conduct and parking policies are in effect. Please see the "Fan Behavior / Code of Conduct" and "Parking – Automobiles" sections within this A - Z Guide for more information. Non-compliance may result in ejection, towing, citation and / or arrest. Please visit the stadium section of 49ers.com for a tailgating diagram. For more tailgating information, please contact the Stadium Operations Dept. at (415) 656-4949.

### **T.E.A.M. – Techniques for Effective Alcohol Management**

In conjunction with the Bud Light Good Sport Designated Driver Program, the 49ers support and utilize Techniques for Effective Alcohol Management in order to provide a safer and more enjoyable game day experience for our guests.

### **TELEVISION COMPOUND**

The Television Compound is located outside of Gate "D".

### **TAXIS**

Taxi cabs are available from 2½ hours after kickoff to 30 minutes after the game. The taxi queue is located within the bus lot, outside of Gate D, adjacent to the network television compound.

### **TICKET SERVICES DEPARTMENT - (415) GO 49ERS (464-9377)**

Season ticket holders have been assigned a personal account manager who is dedicated to handling any service-related issues involving your account. The Ticket Services Department is available Monday through Friday, 8:30 AM-5:00 PM, and Saturdays during the season from 10:00 AM-2:00 PM. Voicemail is available for calls made after-hours and responses will be provided within 24 hours. On game day, Ticket Sales & Service staff are at lower concourse 2 / 4 from two hours prior to kickoff until the conclusion of the game. Fans can visit these locations for general ticket information and advance ticket sales.

### **Additional Information**

All fans should be in possession of their own ticket. It is suggested that ticket stubs and/or additional information be pinned to the clothing of young children or adults who may require assistance. These measures will aid 49ers personnel in reuniting parties should it become necessary.

Ushers will be required to check tickets more stringently this season as compared to years past. Fans should be prepared to present your ticket upon entering the seating area. In that regard, fans can simply display their game day ticket in the pouch provided to them and wear it around their neck. They should be sure to allow the barcode on the ticket to be visible for scanning. The color-coded pouch corresponds with their ticket and will assist our staff in quickly identifying them as being in their correct seating section as well as those that may not.

### **TICKET OPERATIONS OFFICE – (415) 656-4900**

The 49ers Ticket Operations Office is located on the LEXUS | Luxury Suite Level (mezzanine), Room 400 and is open from 9:00 a.m. – 5:00 p.m., Monday – Friday and during all home games. On game day, patrons seeking ticket information outside the stadium should be directed to Will Call, located between the Verizon Gate (Gate E) and the Jinko Solar Gate (Gate F). All persons, two years of age or older, must have a ticket for admittance.

### **TOUCHDOWN CLUB SEATS**

Fans should call (415) GO 49ERS or visit 49ers.com for information.

## TOW TRUCKS & AUTO ASSISTANCE

Tow trucks will be on-site three (3) hours prior to kickoff and are available to provide emergency service at each of the home games held at the stadium. Radio-dispatched tow trucks will be staged at LEXUS | Luxury Lot A (A Lot) four (4) hours before game time and up to two (2) hours after the game. For assistance, fans can go to Gate A or contact their nearest parking attendant, security guard or 49ers representative. Should an additional need arise, fans can call the 49ers Stadium Operations Office at (415) 656-4949.

## TRAFFIC / 511

For information regarding game day traffic, public transportation and drive times to the stadium, fans can visit [511.org](http://511.org) or simply call "511".

## TRAFFIC TIPS AND DIRECTIONS

### PRE-GAME (SEE CORRESPONDING MAP WITHIN THE TRANSPORTATION SECTION AT 49ERS.COM)

- Traveling from the North Bay Area (San Francisco), take 101 south to the Cow Palace / 3<sup>rd</sup> Street exit. Go left and over the freeway onto 3<sup>rd</sup> Street. Continue on 3<sup>rd</sup> Street & turn right onto Gilman or Carroll. Proceed to the parking lots.
- Traveling from the South Bay Area (Peninsula), take 101 north to the main Candlestick Park exit. Follow the signage to the parking lots.
- Traveling from the Southern East Bay Area (Hayward), take 92 west over the San Mateo Bridge and then 101 north to the main Candlestick Park exit. Follow the signage to the parking lots.
- Traveling from the Northern East Bay Area (Oakland), take 80 west over the Bay Bridge and then 101 south to the Cow Palace / 3<sup>rd</sup> Street exit. Go left and over the freeway onto 3<sup>rd</sup> Street. Continue on 3<sup>rd</sup> Street and turn right onto Gilman or Carroll. Proceed to the parking lots.

### PARKING LOT INSTRUCTIONS:

49ers Parking pass holders  
(YELLOW PASS ONLY)

- FROM THE NORTH OR SOUTH, take the 3<sup>rd</sup> Street exit to Gilman Ave & turn right. Use right lanes.
- FROM THE SOUTH, take the main Candlestick Park exit off of 101. For quickest parking, stay in the right hand lanes.

Non-pass holders / General parking

- FROM THE NORTH, for quickest parking take 101 south to Caesar Chavez and proceed east to Evans. Turn right, continue to 3<sup>rd</sup> Street and turn right. Proceed to Carroll, turn left and continue to parking lots.
- FROM THE NORTH OR SOUTH, take the 3<sup>rd</sup> Street exit to Carroll Ave and turn right. Continue to lots.

LEXUS | Luxury Parking Lots A or L,  
or B Lot

- FROM THE NORTH OR SOUTH take the 3<sup>rd</sup> Street exit to Jamestown Ave. & turn right. Use Lane #1 – Far left hand lane closest to the fence.

Bus Lot or C Lot

- FROM THE NORTH OR SOUTH take the 3<sup>rd</sup> Street exit to Ingerson Avenue and turn right. Proceed straight and follow signs and instructions.

## **TRAFFIC TIPS AND DIRECTIONS**

**POST GAME (SEE CORRESPONDING MAP WITHIN THE TRANSPORTATION SECTION AT 49ERS.COM)**

### **EAST-BOUND POST-GAME TIPS**

Traffic engineers have suggested the use of Highway 280 south to reduce the traffic congestion on 101 southbound. Go north (toward downtown San Francisco) on 101 for about one mile, and then take the 280 south exit toward Daly City. In other words, "Go North to Get South". Avoid post-game congestion on northbound 101 through downtown San Francisco by using Third Street or the northbound 280 freeway:

- To reach the Bay Bridge from Gilman or Carroll Avenue, use the right lane of Gilman or Carroll Avenue. At Third Street (traffic signal) turn right, toward downtown. Go north for about four miles. Turn right at Harrison Street and follow the signs to the Bay Bridge.
- To reach the Bay Bridge from Harney Way, use the left lane of Harney Way. Go north (toward downtown) on the 101 freeway for about one mile, then take the 280 North exit toward Port of SF. Take the Sixth Street exit and follow the signs to the Bay Bridge.

### **NORTH-BOUND POST-GAME TIPS**

Avoid post-game congestion on northbound 101 through downtown San Francisco by using Third Street or the northbound 280 freeway:

- To reach northbound 280 from Harney Way, use the left lane of Harney Way. Go north (toward downtown) on 101 for about one mile, then take the 280 North exit toward Downtown San Francisco.
- To reach northbound 280 from Gilman or Carroll Avenues, use the right lane of Gilman or Carroll Avenue. At Third Street (traffic signal) turn right, toward downtown. Go north on Third Street and turn left at Palou Avenue, Evans Avenue or Cesar Chavez (Army) Street. Follow the signs to the 280 North entrance.

### **WEST-BOUND POST-GAME TIPS**

Avoid post-game congestion on south 101 to 92 west by using the 280 freeway:

- To reach southbound 280 from Harney Way, use the left lane of Harney Way. Go north (toward downtown) on 101 for about one mile, then take the 280 South exit toward Daly City. In other words, "Go North to Get South."
- To reach southbound 280 from Gilman or Carroll Avenues, use the right lane of Gilman or Carroll Avenue. At Third Street (traffic signal) turn right, toward downtown. Go north on Third Street and turn left at Palou Avenue, Evans Avenue or Cesar Chavez (Army) Street. Follow the signs to the 280 South entrance. In other words, "Go North to Get South."

### **SOUTH-BOUND POST-GAME TIPS**

Avoid post-game congestion on 101 south. Take 101 NORTH to 280 SOUTH DALY CITY/SAN JOSE:

- To reach southbound 280 from Harney Way, use the left lane of Harney Way. Go north (toward downtown) on 101 for about one mile, then take the 280 South exit toward Daly City. In other words, "Go North to Get South."
- To reach southbound 280 from Gilman or Carroll Avenues, use the right lane of Gilman or Carroll Avenue. At Third Street (traffic signal) turn right, toward downtown. Go north on Third Street and turn left at either Palou Avenue, Evans Avenue or Cesar Chavez (Army) Street. Follow the signs to the 280 South entrance. In other words, "Go North to Get South."

## **WILL CALL**

The San Francisco 49ers Will Call windows have been moved to a more centralized and convenient location. They are now between the Jinko Solar Gate (Gate F) and the Verizon Gate (Gate E) outside the stadium. The Will Call windows open three (3) hours before kick-off and close at half-time. Will Call tickets can be claimed only by the person whose name appears on the Will Call ticket envelope. Government-issued photo identification is required. Season ticket holders who wish to leave tickets at Will Call for others may do so at their own risk. The San Francisco 49ers do not assume any responsibility for any unclaimed third-party Will Call tickets. For further ticket information, fans can contact the 49ers Ticket Office on the LEXUS | Luxury Suite Level (mezzanine), Room 400 at (415) 656-4900.